

Contact

If you require further information please contact any of the following;

Mary Hodson (Chairperson)

Ph: 575-5506

Gloria Selkirk (Secretary)

Ph: 577-9662

Anne Shilston (Treasurer)

Ph: 579-3006

Kate Pomare (Co-ordinator)

Ph: 575-6430

Bay of Plenty Therapy Foundation
PO Box 13624
Tauranga Central 3141
New Zealand

Email:

info@boptherapyfoundation.co.nz

Website:

www.boptherapyfoundation.co.nz



www.boptherapyfoundation.co.nz

Bay Of Plenty Therapy Foundation Complaints Procedure

If you are unhappy with the service that you have received from your therapist, or you feel that your therapist has acted unethically, then you have a right to make a formal complaint.

Bay of Plenty Therapy Foundation expects its members to act in an ethical way at all times, and we rely on you, the consumer, to let us know if a therapist has not acted properly.

You may choose to do any of the following:

| | | |
|--|--|--|
| <ul style="list-style-type: none">• Talk the matter over with your Therapist | <ul style="list-style-type: none">• Write directly to: Chairperson Complaints Committee Bay Of Plenty Therapy Foundation PO Box 13624, Tauranga Central 3141 | <ul style="list-style-type: none">• You might choose to do nothing |
|--|--|--|

On receipt of your letter, the Chairperson of the Complaints Committee will acknowledge your complaint and notify you how the investigation will proceed and advise you when the interview will take place. You will also be given other information concerning the procedure of a complaint at this stage.



Help For People
Who Are Having
Difficulties, &
Feel That They
Would Benefit
From Counselling
By An Experienced
& Well Trained
Counsellor

www.boptherapyfoundation.co.nz

Bay Of Plenty Therapy Foundation, Who Are We?

Who May Eligible For Bay Of Plenty Therapy Foundation Counselling

Who Are The People In The Bay Of Plenty Therapy Foundation

BOP Therapy Foundation was set up by a small group of counsellors and therapists concerned that some people, especially parents and children, were falling "through the cracks" and unable to access counselling because of a lack of finance.

Counsellors recognised the need for short term counselling to give people ideas about changing their situation or dealing differently with a problem.

Bay of Plenty Therapy Foundation Incorporated accepts funds from a number of charitable organisations and Child, Youth and Family Services through the Ministry of Social

Development To ensure competent practice

and in compliance with an act of law, Bay of

Plenty Therapy Foundation are from time to time

required to allow the Approvals Assessor to review

the notes of a random group of clients whose

counselling was funded by the Ministry of Social

Development.

Those who are on a low income, a tight budget where much of it is used to repay debt or meet other long term commitments may be eligible for Bay Of Plenty Therapy Foundation funding. However, funding from the following agencies must be excluded before applying:

- A.C.C
- Department for Courts (Family Court)
- E.A.P Service (Employee Assistance Programs)
- Income Support (Disability Allowance)
- C. Y & F.S (Department for Child, Youth & Family services)
- Community Mental Health (Hospital Service)
- Child & Adolescent Service (Hospital Service)

These organisations must be excluded before applying to BOP Therapy for funding.

The team at BOP Therapy Foundation are experienced counsellors and therapists that must belong to professional organisations with clear codes of practice and ethics.

The Foundation receives funding from the following agencies;

- Ministry of Social Development
- JR McKenzie Trust and other charitable organizations
- Community post

BOP Therapy Foundation is required by its' major funder to meet the funding needs of children and young people first and families second. Although children have the highest priority, we do fund individuals with the remaining funds or funds from other sources.

Please Note:

Counselling Hours Are Limited. At present we can fund 5 hours for each client. We cannot fund long term counselling needs.

Bay of Plenty
Therapy Foundation

info@bopttherapyfoundation.co.nz

www.bopttherapyfoundation.co.nz